



ADMISSION GUIDE (INPATIENT / DAY SURGERY)

VALUABLES

Please do not bring along excessive cash and valuables. Please leave your valuables at home as the hospital will not be able to accept responsibility for any losses.

DEPOSIT (INPATIENT)

You will need to make a deposit on admission. You can pay your hospital deposit by cash, NETS or credit card. The amount of deposit varies with your room type and also whether you are using your Medisave.

If the total bill exceeds a certain amount, a notice will be given to you, informing you to top up your deposit during your hospital stay.

If your company is registered with our hospital for credit facilities, or if you are covered by medical insurance, please present a Letter of Guarantee from your employer or insurance company. This letter exempts you from paying a deposit on admission.

USE OF MEDISAVE ACCOUNT

You can use Medisave to cover hospitalization and day surgery expenses. However it does not cover outpatient expenses except those treatments approved by the Ministry of Health.

There is a limit on the amount claimable. Medisave withdrawal limit per day for inpatients is \$450 and \$300 for day surgery.

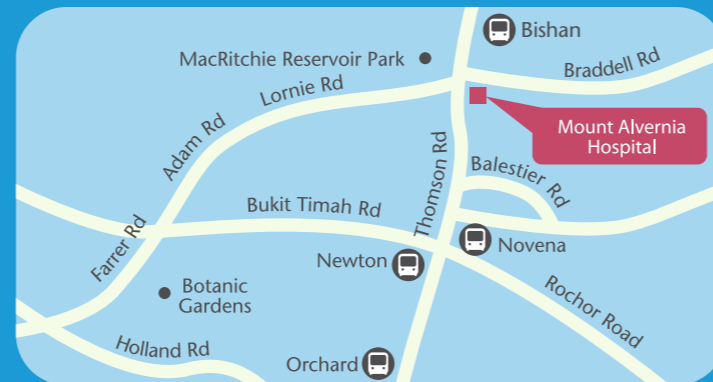
In addition, surgery fees of between \$250 and \$7,550 are claimable depending on the type of surgery.

DISCHARGE

Please arrange for someone to accompany you home. If you are a day surgery patient, you are not allowed to drive as the after effects of anaesthesia may not have completely worn off.

OUR LOCATION

Conveniently located in central Singapore, Mount Alvernia Hospital is only 10 minutes away from the world-famous Orchard Road shopping belt where many hotels are located; and 20 minutes drive from Changi International Airport. If you are coming by subway, there is a free bus service to the hospital from both the Bishan MRT Station and the Novena MRT Station.



Mount Alvernia Hospital is a general acute care hospital committed to delivering value-for-money, quality healthcare. Since our founding by Catholic missionaries in 1961, we have evolved with the growing needs of public healthcare and developed multi-disciplinary medical expertise to cater to a wide range of medical conditions. *We Serve All With Love.*

For more information or to inquire about our services, please contact us at:
Tel: (65) 6347 6688 Fax: 6255 6303 Email: enquiry@mtalvernia-hospital.org

Mount Alvernia Hospital
820 Thomson Road, Singapore 574623
www.mtalvernia-hospital.org

Information is correct as at time of printing. (Jan 2010)



ROOM RESERVATION

Your doctor or the clinic staff will make the necessary booking for your admission to our hospital. We will be able to confirm the availability of room type only at the time of admission. This is due to the uncertainty of patients' discharges and emergency admissions. However, most of the time, patients are admitted to the rooms of their choice. Should your choice of room be not available during admission, we assure you that we will make the transfer to your preferred room type as soon as it is available.

CHOICE OF ACCOMMODATION

You may choose from the following room types:

- Suite
- Deluxe Room
- Single Room
- 2-Bed Room
- 4-Bed Room
- 6-Bed Room (not available for maternity patients)

All rooms are tastefully furnished, air-conditioned and equipped with attached bathroom and toilet facilities, telephone and television with in-house movies except for 6-Bed rooms, in which televisions are not available.

Please note that in consideration of patients' need to rest, only one companion is allowed in single rooms and there is a daily charge for the companion, which includes all meals.

REGISTRATION

Inpatient admission

Please register at our Reception Counter at the main hospital lobby.

Day surgery admission

Please register at the Day Surgery Centre located at Level 4 from 7am to 7pm. Thereafter day surgery admission will be at the Admission Office located at Level 1.

ADMISSION

Please check into our hospital at the appointed time as requested by your doctor. You or a member of your family will be asked to provide information and to complete some documents.

PRE-SURGERY PREPARATION

Instructions for what you should and should not do will be provided by your surgeon prior to your surgery. Please remember to follow your surgeon's instructions on whether or not you need to fast before your surgery.

For surgical patients

If your surgery is scheduled for the same day as your admission, please check into the hospital at least 2 hours prior to surgery time.

If you are having a major surgery, please come to the hospital one day before the surgery for the necessary blood tests as arranged by your doctor.

WHAT TO BRING

Original documents

- Identity Card or Birth Certificate (if under 12 years old) or Passport (for foreigners), Spouse's /Parent's Identity Card
- Doctor's Admission Letter
- Previous medical health reports e.g. X-Ray, Laboratory Reports, Blood Test Results, etc.
- Letter of Guarantee from your employer / insurance company if part or all of your medical expenses are to be borne by your company / insurance company.
- A list of all medications you are presently taking, and the dosage.

Personal Items

- Pyjamas or night dress
- Non-slip slippers
- Personal Toiletries

*For the Expectant Mother**

- Night dresses with front opening to facilitate breastfeeding
- Bras (larger than your normal size)
- Socks (to be worn in the Delivery Suite)

*It is advisable to pack what you need one month before your expected delivery



For the Newborn

- 2 pairs of mittens
- A set of baby clothing to be worn during discharge

For the Father-to-be

Bring along a sweater, as the Delivery Suite may be a little cold.